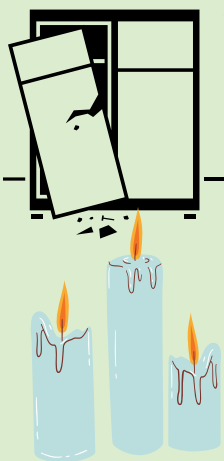


DONATIONS WE CAN'T ACCEPT

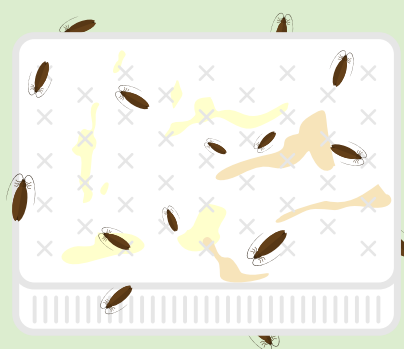
Donated Furniture & Homeware

The most important consideration when selling furniture and homeware is if an item is flammable. When donated items do not have a safety label or instructions, we are unable to safely sell them.



As a rule, we cannot accept:

- Upholstered donated furniture without a fire label (unless pre-1950s)
- Donated furniture with unsafe missing parts or damage
- Candles without instructions and safety notice
- Used duvets and pillows
- Mattresses without a bedframe
- Soiled or dirty mattresses
- Roller or venetian blinds (unless in original packaging with safety instructions included).



Safety Equipment

These are items that are intended to keep people safe. As we are unable to guarantee that second-hand safety equipment is fully protective, or has not been previously damaged, we cannot accept:



- Safety helmets: crash, cycle, riding hats
- Climbing equipment
- Buoyancy aids, life jackets, and inflatable dinghies
- Any mobility items - e.g. wheelchairs, walkers, bath aids.

Customers can dispose of these themselves at:

Central Bedfordshire Recycling Centre, Thorn Turn Grendall Lane, Houghton Regis LU5 6GJ

Or: Household Waste Recycling Centre, Barkers Lane, Bedford MK41 9SB

Sports Equipment

We are only able to sell non-electrical, new sports equipment with instructions. If the donated items are not in perfect working condition, or aren't used correctly, they can cause damage. We are also unable to test large electrical items for safety. This means we can't accept:

- Exercise bikes
- Rowing machines
- Running machines
- Cross trainers
- Exercise Machines



Media

The only items we cannot accept are home-recorded DVDs or VHS tapes.

We can sell 18-rated items, however, for all goods given an age-restricted classification, it is illegal to sell them to anyone below the specified age. This includes computer games where the age rating relates to the content. We therefore may ask you for ID if you are purchasing age-restricted media.



Electrical Items

We cannot test nor sell a range of electrical items. These include but are not limited to:

- Laptops, personal computers, mobile phones, tablets and e-readers- we can't ensure they are wiped of personal data
- Electric blankets
- Sunbeds and tanning equipment
- Donated white goods - e.g. fridge, freezer, or washing machine
- Microwaves
- Personal hygiene items - e.g. shavers and foot spas
- Power tools - we can't guarantee that all parts are working and safe for use
- TVs



Children's Items

We are unable to sell items that may be unsafe for children. The full list of what we can't accept includes:

- Cot bumpers and mattresses
- Pram mattresses
- Children's pillows
- Cribs, cradles, and reclined cradles
- Carrycots and stands
- Table-mounted chairs
- Playpens
- Baby baths
- Baby door bouncers or baby walkers
- All inflatable armbands and rings worn as floatation aids
- Any toy without a CE mark
- Skateboards and roller skates
- Clothing with hood cords
- Nightwear and fancy-dress items not labelled as fire resistant
- Car seats and booster seats
- Child seats for cycles.



Sharp Objects or Weapons

We cannot sell dangerous items for legal and safety reasons. You can dispose of sharps or weapons via your local police station.

- Sharp knives (excluding cutlery)
- Swords
- Crossbows or catapults
- Guns or realistic replica toy guns
- Ammunition
- Sharp gardening tools
- Any other weapons.



Other Items

Other items we cannot accept include:

- Chemical items
- Any medications
- Smoking-related items, including ashtrays
- Hot water bottles
- Any gas or petrol appliances
- Unsealed cosmetics and toiletries
- Food or perishables
- Counterfeit items
- Military uniforms with names or company-branded uniforms
- Motor vehicles or car parts
- Grossly offensive and/or discriminatory material.